



Grievance Redressal Forum
TPWODL

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017 Ph No-(0663-2432839)

Email: grf.burla@tpwesternodisha.com

Bench: S.K.Naik, President, S.K.Dora (Co-opted Member) and S.Tripathy, Member (Finance)

Memo No.: GRF/Burla/Order/ 48(4)

Date: 09.06.2026

Present:

Sri Ranjan Kumar Naik, President
Sri Sudhir Kumar Dora (Co-opted Member)
Sri Sovan Tripathy Member(Finance)

Krutibas Sahu
C/O-Ranjan Ku Sahu
Meghpal, Parposi, Hatibari,
Dist-Sambalpur-768112
Consumer No.- 4164-3210-0016

COMPLAINANT

VRS
S.D.O (Elect), Rairakhol, TPWODL

OPPOSITE PARTY

Corrigendum to the Order Dated. 29.05.2026 arising out of Complaint Case No.-BRL/222/2026

1. The operative portion in the order part Sl No 1. *The Opposite Party is directed to revise the energy bills charged for the billing month of September/October-2020 taking six-month average consumption of meter installed on 11.03.2025, duly adjusting the bill revision made earlier and/or the benefit arising out of the OTS Scheme, if any.*
in Complaint Case No.-BRL/222/2026 is hereby modified and may be read as follows with all other contents in the order remaining the same /unaltered

MODIFIED ORDER

After careful consideration of hearing and documents, statements available on records, the Forum hereby passes order in consonance with Regulation of OERC Distribution (Conditions of Supply), Code,2019

1. *The Opposite Party is directed to revise the energy bills charged for the billing month of September/October-2020 taking six-month average consumption recorded in meter Sl No "TWB622749" installed on 25.01.2024, duly adjusting the bill revision made earlier and/or the benefit arising out of the OTS Scheme, if any.*

In terms of the above, the petition is disposed of.

The opposite party is directed to submit the compliance report to this Forum within one month (by the end of June-2026) from the date of issue of this order.


(S.K.Dora)
(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017
Final Order(GRF Case No.BRL/222/2026)


(S.Tripathy)
Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017
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(Ranjan Kumar Naik)
(President)
President
Grievance Redressal Forum
TPWODL, Burla - 768017

Copy to: -

1. Krutibas Sahu, C/O- Ranjan Ku Sahu, Meghpal, Parposi, Hatibari, Dist-Sambalpur
2. Sub-Divisional Officer (Elect.) Rairakhol, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), SEED, TPWODL, Sambalpur
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/222/2026)

